

Introduction to Asio

Asio is a pervasive booking software solution for spaces and other bookable resources.

Asio extends online and to mobile space booking and sales. The solution supports add-on product and service sales that are coupled with space bookings and events or offered separately.

The solution takes care of booking management and provisioning of the tools for service providers. The solution's architecture is modular and scales for use of small businesses and large corporates.

Asio includes online user interface for web bookings and sales via an own home page. Online services come with a shopping cart and online payment. The back-office management interface offers tools for managing, invoicing and reporting the bookings.

The solution integrates to numerous external services such as smart locks, info displays, financial software solutions and real estate temperature management.

There are a number of dedicated service interfaces for specific user groups:

SALES

Sales personnel can make use of the **Sales Service** user interface to manage bookings and to create offers. They can view the booking status and run day and week lists for services orders. The Sales Service may also have a granted right to confirm the unconfirmed online bookings.

LOBBY

The **Lobby Service** takes care of the on-premise booking arrangements. The lobby has its own tailored and condensed user interface and tools for managing bookings and service orders. The Lobby personnel can modify bookings and service orders based on the user rights granted to them. The Lobby also has a view into booking sales and open balance for cash payments. The Lobby can log visitors in and out, print visitor cards and send text messages to meeting hosts.

SERVICE PROVIDERS

The **Service Providers'** (for example catering, cleaning, IT-services and cloakroom services) user interface is used to manage the deliveries of products and services included in bookings.

For instance, catering personnel manage the availability, distribution, product and price lists and cancellation policies of their offerings. Service Providers take in, confirm and handle orders assigned to them and have the needed views into booking statuses and order day and week lists.

The service orders can be included in the online shopping cart or in a dedicated booking form for contracted customers. Services may also be bookable separately from space bookings.

The Service Provider tools connect directly with Lobby Services. Upon Service provider order confirmation the Lobby person gets notified that the order is taken into process. Traffic lights are used to indicate the order status.